

Dear Member,

Blue Cross and Blue Shield of Florida (BCBSF) values our relationships with you. We are pleased to advise you that effective September 1, 2007, Quest Diagnostics, Incorporated (Quest Diagnostics) will become BCBSF's preferred statewide laboratory provider for Preferred Provider Organization (PPO) products.

Quest Diagnostics was selected based upon its strong performance in serving our members over the last three years. With 189 patient service centers (lab drawing stations) and third-party draw stations (such as a hospital or another location) in Florida, Quest Diagnostics provides a broad range of routine and advanced testing that is convenient and reliable. Quest Diagnostics offers physicians and other providers the opportunity to order and review lab results on the Internet, so they can get laboratory test results to you sooner.

You can make appointments for laboratory services at Quest Diagnostics patient service centers that fit your schedule and needs. To locate the Quest Diagnostic Patient Service Center nearest you, call 1-800-377-8448 and enter your zip code, or refer to the Quest Diagnostics Patient Service Center listing enclosed.

If you need to speak with a Quest Diagnostics representative regarding any other issue, please call 1-800-282-6613, option nine (9), then extension 7865. Appointments can also be made through their website, www.questdiagnostics.com. If you have questions or concerns, please call the customer service number listed on the back of your identification of card.

Along with Quest, there are some other independent laboratories that participate in our PPO network. We always recommend that you check the website listed on the back of your id card for the online participating physician and provider directory before you schedule your care. If you have questions or concerns, please call customer service toll-free at 1-866-470-2963.

Sincerely,



Barry B. Schwartz, M.D.
Vice President, Network Management



Answers to Frequently Asked Questions

Why is Blue Cross and Blue Shield of Florida (BCBSF) expanding its business relationship with Quest Diagnostics?

Quest Diagnostics has an extensive network of facilities statewide. We decided to expand our business relationship with Quest Diagnostics based on its strong performance in serving our members over the last three years. As testament to their performance, the Quest Diagnostics South Florida laboratories were recently honored with the highest quality award given by the state of Florida, the 2007 Governor's Sterling Award.

How extensive is the Quest Diagnostics patient service network?

Quest Diagnostics has three comprehensive laboratories, Tampa, Deerfield Beach and Miramar. Quest also has 189 independent patient service centers (lab drawing stations) and third-party draw sites (such as a hospital or another location) throughout Florida. To locate the Quest Diagnostic Patient Service Center nearest you, call 1-800-377-8448 and enter your zip code, or refer to the Quest Diagnostics Patient Service Center listing enclosed. If you need to speak with a Quest Diagnostics representative regarding any other issue, please call 1-800-282-6613, option nine (9), then extension 7865.

Appointments can also be made through their website, www.questdiagnostics.com or by calling 1-888-277-8772.

What is the effective date of this change?

Quest Diagnostics will become BCBSF's preferred statewide laboratory provider for our PPO product on September 1, 2007.

What happens if I do not use an in network lab for services?

Using a non-participating provider may result in you having to pay higher out-of-pocket expenses. Reimbursement for services from a non-participating provider is based on your member contract. Quest Diagnostic and some other independent laboratories participate in the PPO network. We always recommend that you check the online participating physician and provider directory link that is listed on the back of your id card before you schedule your care.



Quest Diagnostics

Florida Patient Service Centers

Maximize your time by using **Quest Diagnostics** new appointment scheduling service.

You can pick the location, date and time of your next laboratory **Patient Service Center** appointment.

Scheduling your appointment is quick and easy using the **Quest Diagnostics** web site or interactive voice response system.

Logon to questdiagnostics.com/appointment or Call **1-888-277-8772** (24 hours a day, 7 days a week)

If you simply want to check which locations are closest to your home or office call the **Quest Diagnostics Patient Service Center** locator line, **1-800-377-8448**, or use this directory listing.

County	City	Address
Alachua	Gainesville	429 SW 8th St
Alachua	Gainesville	6628 NW 9th Blvd Ste 2
Bay	Panama City	625 W Baldwin Blvd, Suite E
Bradford	Starke	Shands Hospital at Starke 922 East Call Street *Third Party
Brevard	Melbourne	1515 Elizabeth St
Brevard	Melbourne	335 Pineda Court, Suite 105
Brevard	Merritt Island	190 Fortenberry Rd
Brevard	Titusville	500 N Washington Ave Ste 109
Broward	Coral Springs	2901 Coral Hills Drive, Building One, Suite 100
Broward	Coral Springs	8130 Royal Palm Blvd, Ste 200
Broward	Deerfield Beach	Century Plaza Shopping Center 1806 W Hillsboro Blvd Store # 1806-10
Broward	Ft. Lauderdale	739 E Commercial Blvd
Broward	Hollywood	3343 Sheridan St.
Broward	Hollywood	Hollywood Medical Center 3700 Washington St. Ste 102
Broward	Pembroke Pines	12215 Pembroke Rd
Broward	Pembroke Pines	17900 NW 5th St, Ste 101
Broward	Plantation	100 NW 82nd Ave, Ste 404
Broward	Plantation	IMACS 7451 NW 4th St
Broward	Pompano Beach	505 N Federal Hwy
Broward	Tamarac	7710 NW 71 Court, Suite 300
Broward	Weston	2229 N Commerce Pkwy, Ste 200"
Broward	Weston	2300 N Commerce Pkwy
Broward	Weston	Cleveland Clinic Hospital 2950 Cleveland Clinic Blvd. 1st Floor
Charlotte	Charlotte Harbor	4161 Tamiami Trail, Bldg 6 , Suite 601
Charlotte	Port Charlotte	2484 Caring Way Unit E
Citrus	Crystal River	6199 Gulf to Lake Hwy
Citrus	Inverness	210 S. Apopka Ave
Clay	Orange Park	2021 Kingsley Ave Ste 109
Clay	Orange Park	1680 Eagle Harbor Parkway Suite B
Collier	Naples	11181 Health Park Blvd #3020
Collier	Naples	1012 Goodlette Rd N Ste 101
Columbia	Lake City	Drug Screen Inc. 365 S Marion Av, Ste 105* Third Party
Dade	Coral Gables	747 Ponce De Leon Blvd, Ste 303
Dade	Hialeah	777 E 24th Street, Ste 101
Dade	Hialeah	2750 West 68th Street, Ste 225-226
Dade	Hialeah	7100 W 20th Ave, Ste 402
Dade	Homestead	950 N Krome Ave, Ste 203
Dade	Miami	761C SW 40th Street
Dade	Miami	9200 S Dadeland Blvd., Ste 100
Dade	Miami	11410 N Kendall Dr, Ste 107-109
Dade	Miami	11485 SW 40th Street - Unit 70
Dade	Miami	The Promenade Plaza 11257 SW 152nd St
Dade	Miami	University of Miami 1611 NW 12th Ave
Dade	Miami Beach	333 41st St, Ste 502
Dade	North Miami Beach	North Park Professional Bldg 100 NW 170th St, Ste 204

County	City	Address
Desoto	Arcadia	Community Care Family 1110 E Gibson St.*Third Party
Duval	Jacksonville	6271 Saint Augustine Rd Ste 25
Duval	Jacksonville	The Doctors Center 2255 Dunn Av, Suite 202
Duval	Jacksonville	11701 San Jose Blvd, Suite 102
Duval	Jacksonville	1045 Riverside Ave
Duval	Jacksonville	3636 University Blvd S
Duval	Jacksonville Beach	1950 3rd St S # 19
Escambia	Atmore	Atmore Community Hosp 401 Medical Park Dr. *Third Party
Escambia	Pensacola	4900 Bayou Blvd Ste 114
Escambia	Pensacola	418 E. Gregory Street, Suite 300
Flagler	Palm Coast	Paul Katz Professional Ctr. SunTrust Bank Bldg 1 Fla. Park Dr., Ste 222
Franklin	Apalachicola	Franklin County Health Dept 139 12th Street *Third Party
Franklin	Carabelle	Franklin County Health Dept 106 NE 5th Street *Third Party
Gulf	Port Saint Joe	204 Monument Ave
Hamilton	Jasper	Hamilton County Health Dept. 209 Central Ave. S.E.*Third Party
Hardee	Wauchula	465 Carlton St
Hernando	Brooksville	7007 Nighterwalker Road
Hernando	Spring Hill	3041 Landover Blvd
Highlands	Sebring	6801 Us Highway 27 N Ste C2
Hillsborough	Brandon	159 E Bloomingdale Avenue
Hillsborough	Tampa	10909 W Linebaugh Ave Suite 110 *Third Party
Hillsborough	Plant City	1409 Thonotosassa Rd
Hillsborough	Ruskin	3814 State Road 674
Hillsborough	Tampa	Loicero Medical Group 508 S. Habana Av., Ste. 240A*Third Party
Hillsborough	Tampa	4150 N Armenia Ave Ste 101
Hillsborough	Tampa	12901 Bruce B Downs Blvd
Hillsborough	Tampa	4710 N Habana Ave Ste 102
Hillsborough	Tampa	11511 N Florida Avenue Suites 501 & 503
Hillsborough	Tampa	14831 North Dale Mabary Highway
Hillsborough	Tampa	2919 W Swann Ave Ste 403
Hillsborough	Tampa	13562 University Plaza #301
Hillsborough	Valrico	Brandon Blvd Shoppes 1946 E Hwy Rt 60
Indian River	Sebastian	North County Medical Lab 13850 US Hwy 1*Third Party
Indian River	Vero Beach	777 37th St Ste B105
Indian River	Vero Beach	1820 43rd Ave Bldg B
Jackson	Marianna	3028 -A 4th Street
Lake	Clermont	245 Citrus Tower Blvd, Suite 203
Lake	Eustis	720 N Bay St Ste 10
Lake	Eustis	2130 Prevatt Street, Suite B
Lake	Lady Lake	121 Lagrande Blvd Ste C
Lake	Leesburg	101 S 11th St Ste 2
Lake	Leesburg	801 E Dixie Av, Ste 105
Lee	Bonita Springs	24810 Burnt Pine Dr Ste 3
Lee	Bonita Springs	9550 Bonita Beach Rd Unit #107
Lee	Fort Myers	3660 Central Ave Suite 9

* Obtain a Quest Diagnostics requisition form from your Physician.

Information accurate as of June 1, 2007

County	City	Address
Lee	Fort Myers	13691 Metropolitan Parkway South Suite 210
Lee	Fort Myers	15740 New Hampshire Ct, Suite A
Lee	Lehigh Acres	1310 Homestead Road
Leon	Tallahassee	605 E. Plaza Drive
Leon	Tallahassee	1605 E. Plaza Drive
Leon	Tallahassee	1898 Buford Blvd
Levy	Williston	Nature Coast Hospital 125 SW 7th Street *Third Party
Madison	Madison	Madison County Memorial 309 E. Marion Street *Third Party
Manatee	Bradenton	701 Manatee Av W Ste 102
Manatee	Bradenton	2010 59th St W Ste 5800
Marion	Ocala	303 SE 17th St Suite 101a
Marion	Ocala	2910 SE 3rd Ct Ste B
Marion	Ocala	8602 SW State Road 200103rd Street Plaza Suite J
Marion	Summerfield	17820 SE 109th Av, Suite 106A
Martin	Stuart	900 E Ocean Blvd, Ste 144E
Monroe	Key West	Lower Keys Medical Center 5900 College Road *Third Party
Nassau	Fernandina Beach	1411 S 14th St Ste K
Okaloosa	Crestview	Crestview Medical Ctr. 550 W Redstone Ave., Ste 200*Third Party
Okaloosa	Fort Walton Beach	348 Miracle Strip Pkwy SW Ste 29
Okaloosa	Niceville	4554 E Highway 20
Okeechobee	Okeechobee	212 NE 19th Drive
Orange	Maitland	541 E Horatio Ave
Orange	Ocoee	10131 W. Colonial Dr., Bld. C Suite 8
Orange	Orlando	*2000 N Alafaya Trl Suite 100
Orange	Orlando	7520 Commerce Center Dr
Orange	Orlando	14050 Townloop Ctr Blvd W Suite 201
Orange	Orlando	1700 Lucerne Ter
Orange	Orlando	1603 Hiwassee Rd. Ste 120
Orange	Orlando	1900 N Mills Ave, Suite 102
Orange	Orlando	324 E Par Ave Ste 100
Orange	Orlando	9350 Turkey Lake Rd. Suite 200
Orange	Orlando	5575 S Semoran Blvd., Suite 501
Orange	Winter Park	2111 Glenwood Drive, Suite 103
Osceola	Kissimmee	2238 E Irl Bronson Hwy
Osceola	Kissimmee	413 W Oak St
Osceola	St. Cloud	2900 17th Street, Suite A
Palm Beach	Atlantis	5503 S Congress Av, Ste 202
Palm Beach	Belle Glades	Glades General Hospital 1201 E. Main St. *Third Party
Palm Beach	Boca Raton	Boca Hampton Plaza 9070 Kimberly Blvd, Suite 22
Palm Beach	Boca Raton	951 NW 13th St, Ste 4B
Palm Beach	Boynton Beach	2240 Woolbright Rd, Ste 404 Woolbright Prof. Bldg
Palm Beach	Delray Beach	16244 S Military Tr, Ste 230
Palm Beach	Jupiter	175 Toney Penna Dr, Ste 202
Palm Beach	Lake Worth	Nassau Square Shopping Center 7697 Lake Worth Rd.
Palm Beach	Palm Beach Gardens	3355 Burns Rd, Ste 301
Palm Beach	Palm Springs	1630 S Congress Av, Ste 203
Palm Beach	Royal Palm Beach	10231-35 Southern Blvd.
Palm Beach	WPalm Beach	1515 N Flagler Dr, #140
Palm Beach	WPalm Beach	Gould Professional Bldg 2151 45th Street, Ste 303-305
Palm Beach	WPalm Beach	Victor Farris Bldg 1411 Flagler Dr, Ste 9200

County	City	Address
Pasco	Bayonet Point	7515 State Road 52, Suite 103
Pasco	Hudson	7414 Community Ct
Pasco	New Port Richey	Bank of America Professional Ctr 6014 U.S. Highway 19, Suite 402
Pasco	New Port Richey	8823 River Crossing Blvd
Pasco	Zephyrhills	6719 Gall Blvd. Suite 203
Pinellas	Clearwater	1219 Cleveland St
Pinellas	Largo	1601 West Bay Drive
Pinellas	Palm Harbor	3488 East Lake Rd, Suite 203
Pinellas	Palm Harbor	31846 Us Highway 19 N
Pinellas	St. Petersburg	6006 49th St. N Ste 300
Pinellas	Seminole	7161 Seminole Blvd, Store #6
Pinellas	South Pasadena	6800 Gulfport Blvd S Ste 115
Pinellas	St. Petersburg	St Anthony BayCare Outreach Carillon 900 Carillon Parkway*Third Party
Pinellas	St. Petersburg	BayCare Outreach Laboratories 1021 5th Avenue N*Third Party
Pinellas	St. Petersburg	Suncost Medical Clinic 601 7th Street S *Third Party
Pinellas	St. Petersburg	2299 9th Ave N Ste 1B
Pinellas	St. Petersburg	600 8th Street, S. #A
Pinellas	Tarpon Springs	1081 S Pinellas Ave, Suite E-4 & 5
Polk	Bartow	Bartow Memorial Hospital 2200 Osprey Blvd. *Third Party
Polk	Davenport	2217 North Blvd. W, Suite B
Polk	Lake Wales	2035 State Road 60 E
Polk	Lakeland	3131 Lakeland Hills Blvd Ste 4
Polk	Lakeland	1925 E. Edgewood Dr., Suite 103
Putnam	Palatka	205 Zeagler Drive, Suite 201
Saint Johns	St Augustine	4475 US Highway 1 S Ste 702
Saint Lucie	Fort Pierce	1803 S 25th St Ste 5
Saint Lucie	Port Saint Lucie	1405 SE Goldtree Dr, Suite E
Santa Rosa	Gulf Breeze	Gulf Breeze Hosp 1110 Gulf Breeze Parkway*Third Party
Santa Rosa	Jay	Jay Hospital 14114 Alabama Street *Third Party
Santa Rosa	Milton	5950 Berryhill Rd
Santa Rosa	Navarre	Baptist Medical Park Navarre 8888 Navarre Parkway *Third Party
Sarasota	Englewood	Merchants Crossing Shopping Ctr 1500 Placida Rd, Unit F-1
Sarasota	Sarasota	2650 Bahia Vista St Suite 205
Sarasota	Sarasota	3501 Cattleman Road, Suite D
Sarasota	Sarasota	1901 Floyd St Ste 303
Sarasota	Sarasota	8451 Shade Avenue, Suite 106
Sarasota	Venice	333 S. Tamiami Trail Suite 171
Seminole	Lake Mary	2500 W. Lake Mary Blvd., suite 210
Seminole	Longwood	*1060 West Sr 434 Suite 100
Seminole	Oviedo	1950 W Sr 426 Ste 108
Suwannee	Live Oak	Shands Hosp at Live Oak 1100 S.W. 11th Street *Third Party
Taylor	Perry	Doctor's Memorial Hospital 333 N Byron Butler Parkway *Third Party
Volusia	Daytona Beach	1663 N Clyde Morris Blvd, Suite 1
Volusia	Deland	750 W Plymouth Avenue, Suite B
Volusia	Edgewater	346 N Ridgewood Ave Ste B
Volusia	Orange City	830 Conmed Blvd Ste B
Volusia	Ormond Beach	802 Sterthaus Ave Suite B
Volusia	Port Orange	851 Dunlawton Av. Suite 102
Walton	DeFuniak Springs	Doctor's Medical Center of Walton Co 21 West Main Ave.*Third Party

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