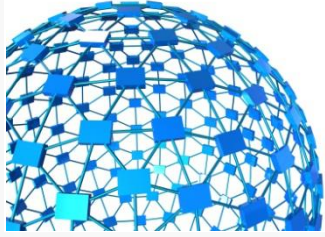




*Florida Institute of Technology*  
*High Tech with a Human Touch™*

# **Technology Services & Communication**



# NETWORK & INTERNET

- To connect your machine to FIT network:
  - Go to: <http://it.fit.edu/networks/register2.php>
- To get the mac address,
  - Open command prompt (Click start, type "cmd", enter)
  - Type ipconfig/all
  - Get the Ethernet adapter Local Area Connection: Physical Address for wired network
  - Or get the Wireless LAN adapter Wireless Network Connection: Physical Address for wireless

# NETWORK GUIDELINES

- You are responsible for registering your network devices in the network registration database in order to maintain access to the Florida Institute of Technology network.
- You are responsible for all traffic originating from your network devices whether you generate the traffic or not.
- You are responsible for abiding by all applicable laws set forth by Federal, State and Local governments.
- You are responsible for protecting your privacy
- You are responsible for not violating the privacy of others.
- You are responsible for keeping your network devices up to date with current security patches.
- You are responsible for using anti-virus software and ensuring that such software is not more than 10 days out of date.
- You are responsible for protecting any and all sensitive data that you have access to.
- You are responsible for following all applicable university policies relating to your use of Information Technology resources.



# PAWS

- What is PAWS?
- How to get there?
  - [www.fit.edu/paws](http://www.fit.edu/paws)
- Access to,
  - Student account
  - Holds
  - Transcript
  - Registration
  - Courses & schedule
  - Payment
  - Employment

# FORUMS



What is the list forum?

- Go to: <https://lists.fit.edu/sympa>
- Enter TRACKS username & password
- Select the lists you want to subscribe from the categories or by typing the list name in search box. For example, “fitforum”
- Click the “Subscribe” button on the left panel

# KEY CARD ACCESS

- Labs and Engineering buildings are locked after 8PM on weekdays and closed in weekends
- To get the key access,
  - Go to: <http://it.fit.edu/>
  - Under Accounts and Email, select “Key Requests”
  - Login with TRACKS
  - Add Rooms > Pick Rooms > select rooms you want to add > Add Selected
  - Most of the time, you have to renew rooms each semester



# COMPUTING & PRINTING

Pay-for-Print services on campus:

- The Rathskeller (The Rat)
- Evans Library: First floor and Applied Computing Center (2nd floor)
- Edwin Link Building E124
- Olin Engineering: EC127, EC128, EC130, EC132, EC228, EC229 and EC272
- Olin Life Sciences: LS120
- School of Psychology Open Lab

# TEACHING & LEARNING

- Go to <https://courses.fit.edu>
- Login with TRACKS
- Get access to:
  - All courses you are registered for the semester
  - Online assignments
  - Grades
  - Class email list
  - All information related to registered courses

# PHONE SERVICE

Major providers: (pre-paid/ post-paid)

- AT&T
- Sprint
- Verizon
- T-Mobile
- MetroPCS





# ABLE TV ON CAMPUS

- Cable TV service is provided in campus housing, multimedia classrooms and many public areas throughout campus.
- Campus cable TV service is provided by Bright House Networks, and includes Basic and Standard channel packages.
- Campus-only channels :
  - Channel 5 - The Academic Channel (Used for delivery of course-related content)
  - Channel 98 - The Events Channel (Displays current events and university-related information)
  - Channel 99 - FITV (Student-run television station)

# TECH SUPPORT SERVICES

- Visit <http://it.fit.edu/>
- Extra information to know,
  - Workshops & Training
  - Staff Directory
  - Email Features & Settings
  - Web Email
  - Software Availability
  - Web & Media
  - Map to Your U-Drive

## Get Help

Below you will find links to our top 10 most common help topics, or you can [search our knowledgebase](#) for answers and solutions. If you cannot find what you are looking for or you would like to place a support request, please use the menus on the right. The dropdown list provides direct access to several support options for a variety of topics, ensuring you efficient and effective assistance for your unique needs. For general tech support please [contact us](#).

## Top 10 Self Help Topics

- [TRACKS Login Help](#)
- [Need assistance with your TRACKS account?](#)
- [What is my TRACKS account used to access?](#)
- [Free and Discounted Software for Students, Staff, and Faculty ...](#)
- [What is TRACKS?](#)
- [How can I access my UDrive?](#)
- [General settings for accessing campus email via POP or ...](#)
- [How to use SSH](#)
- [Student Discounts on Computer Hardware](#)
- [How to map to your UDrive](#)



Can't Find  
What you are  
Looking For?

Submit an Online Request

I Need Assistance With:

Check Request Status

[Tech Support](#)

[Banner Programming](#)